

# Agile Insight

## How can you make your research pay back faster?



### Speed to Value

Agile means saving time, saving money and making decisions more efficiently.

Not just fast turnaround research, but faster to delivering value and impact.

### Agile insight is:

- Working at pace
- Team-led
- Iterative
- Visual frameworks
- Plans, actions, checklists

### Three principles for successful Agile working

#### 1 / Be guided by a clear purpose

- Explicitly state your goals – even if they change
- Use templates and tools to capture complexity
- Match everything you do to a clear purpose; identify and ignore distractions

#### 2 / Be pragmatic about process and method

- The method is never the hero
- Be open to picking tools that are good enough – don't let the perfect be the enemy of the good
- Work to deadlines even if that means prioritising staging outputs and coming back to things later

#### 3 / Work informally and flexibly

- Client and agency roles should be fluid and overlapping
- Communicate often
- Stay close to stakeholders' needs and be open to course-correct as needed



**“It gave me a different perspective on how to approach traditional research and I came away with some really useful frameworks, hints and tips that will come in very handy for future projects.”**

Kathryn Eastwood,  
Senior Insight Manager, Sainsbury's

### Problem-solving tools to facilitate speed to value throughout the consulting process

#### Interrogate Scoping



**Core Question and Challenge Definition:**  
Tools to deliver a SMART, explicit statement of your goal, and a clear map of the context and challenges surrounding it.

#### Invent Design and execution



**Issue Tree**  
A process for defining a workplan matched to your core question by identifying the data points needed to build an answer.

#### Integrate Analysis and synthesis



**Fact Sheet**  
Templates to capture evidence consistently, systematically and in a way that democratizes it. And a process matching analysis to your issue to drive speed and efficiency.

#### Influence Communication of results



**Pyramid Principle and Storyboarding**  
Reporting tools to structure the logic of the answer quickly and easily, and then develop audience-appropriate outputs.

#### Incite Activation



**Planning outputs**  
Fit-for-purpose outputs, ready for immediate use: concise strategic documents and plans plus (separate) comprehensive data resources.



### AURA

Agency of the Year 2018, 2019  
Commercial Acumen winners for 2014, 2016, 2017, 2018, 2019

For “Proactively helping to drive commercial returns from insight” as voted by a panel of 200 member companies and 700 individual members.

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